

# DYAN KNAPP

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## EDUCATION

**Master of Arts:** Global Policy Studies, 05/2012

**University of Texas,** Lyndon B. Johnson School of Public Affairs - Austin, TX

**Policy Research Project:** Economic and Regulatory Challenges and Opportunities for US-Mexico Electricity Trade and Cooperation

**Bachelor of Arts:** International Relations, 12/2002

**Michigan State University** - East Lansing, MI

## WORK HISTORY

**Secondary Teacher, US History,** 08/2021 to present

*Terrell High School* – Terrell, TX

- Prepare students for the State of Texas Assessment of Academic Readiness End-of-Course Exam for United States History 1877-present
- Establish trusting relationships with students, parents, campus, and district personnel to support student success
- Analyze student performance to guide future instruction

**Senior Project Manager,** 07/2019 to 08/2021

*Lutron Electronics, Inc.* – Coopersburg, PA

- Engineer projects from design to completion
- Harmonize customer, lighting designer, program and installation team requirements and expertise
- Educate Strategic Accounts team members on technical aspects of products and software
- Interview and evaluate potential Field Applications Specialists

**Senior Field Applications Specialist,** 05/2012 to 07/2019

*Lutron Services Co., Inc.* – Austin, TX

- Build lasting relationships with customers through direct communication and on-site visits
- Program software-based control systems for customer-desired functionality
- Selected for high-profile assignments in Macau, London, Dublin, and Toronto

**Defense Capabilities and Policy Intern,** 05/2011 to 07/2011

*US Mission to the North Atlantic Treaty Organization (NATO)* – Brussels, Belgium

- Compile critical reference documents regarding NATO-Russia Council meetings
- Assessment on NATO member defense spending presented in Defense Policy Planning Committee for Defense Ministerial Meeting

**Electrician's Mate (Nuclear, Surface Warfare),** 09/2004 to 09/2010

*United States Navy, CVN-71* – Norfolk, VA

- Collaborate with commissioned and enlisted personnel with diverse expertise ensuring uninterrupted nuclear plant operations
- Operate and maintain electrical generation and distribution equipment for a naval nuclear propulsion plant
- Navy and Marine Corps Achievement Medal for data collection and analysis program, CVN-71 noted by Commander, Naval Air Forces Atlantic for best program on the East Coast